

Sunnies & Shock Tactics

Sandeep Dhillon, Head of Media Relations, Govia Thameslink Railway



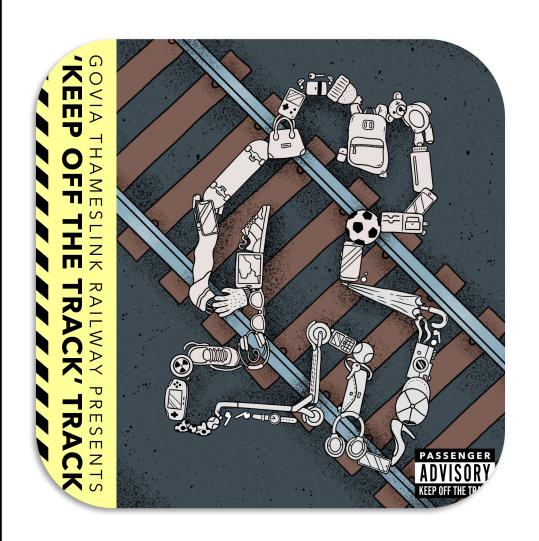


Who we are





Safety first







The ask (or mission!)

Produce a comms campaign to tackle the rise in slips, trips and falls during winter months with the objective of reducing the number of incidents year-on-year and vs the industry target.





Creativity: Sunnies and Shock Tactics













Execution















Coverage snapshot



Total pieces of coverage



245.07M Total reach

Total reach
(excl. MSN)



6
Pieces of national

Coverage (excl. national syndication)



99%Brand

mention

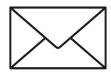


Pieces of broadcast coverage



82%

Spokesperson inclusion



100%

Key message inclusion



100%

Positive sentiment



85%

Exclusively GTR pieces



Results and effectiveness





Slips, trips and falls fell 14% in two weeks.

The lowest number of passenger accidents in three months, despite December 12th being the busiest day of the year for passengers.

43% fewer slips, trips and falls than the target set for the industry.



Results and effectiveness

PRWeek

PRWeek UK Awards Winners 2025: Best Use of Planning, Strategy and Evaluation

This award goes to SHOOK for its work to help Govia Thameslink Railway reduce passenger accidents in the winter months.







Summary





